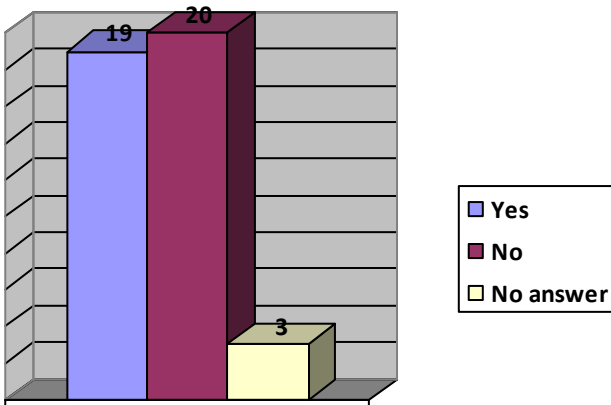


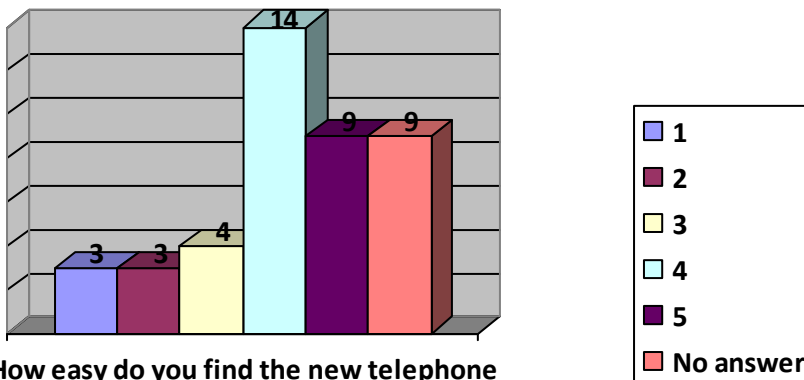
Patient participation questionnaires 2014

Telephone and appointment system

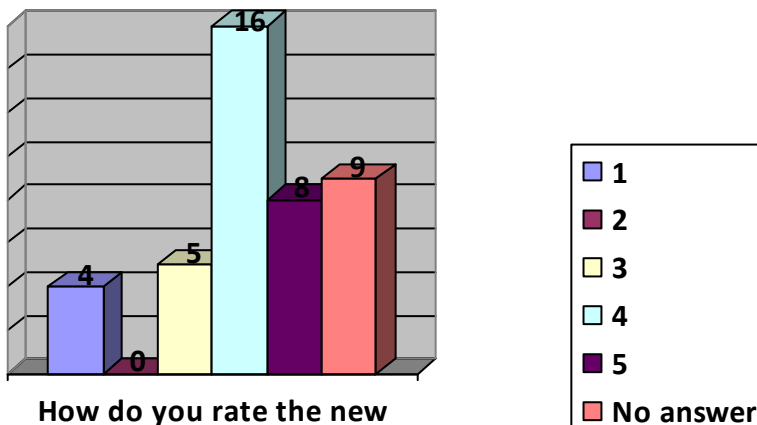
Surveys without written answers



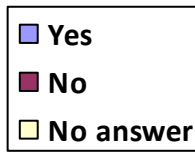
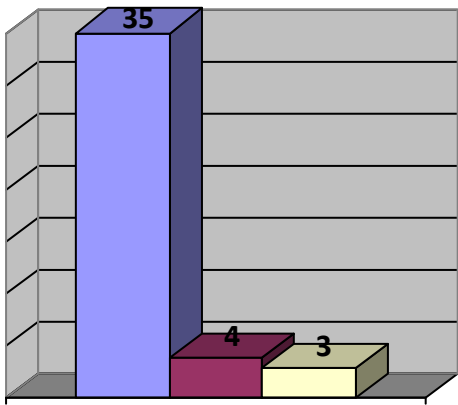
Do you regularly use the new telephone system.



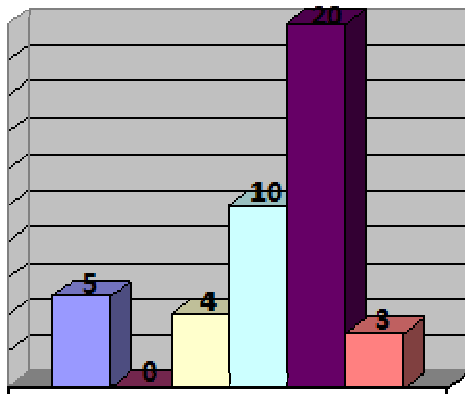
How easy do you find the new telephone system to use on a scale of 1-5. 1 being hard, 5 being easy.



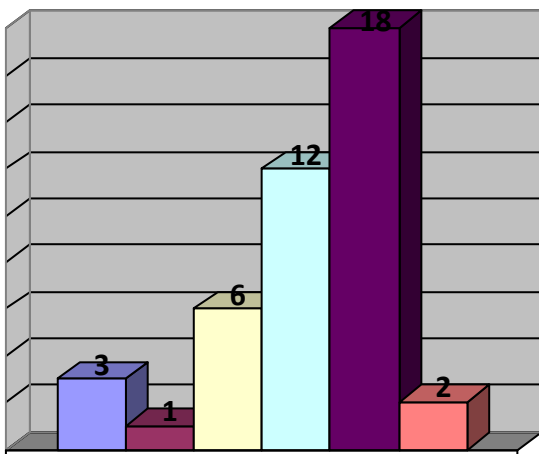
How do you rate the new telephone system on a scale of 1-5. 1 being the lowest score, 5 being the highest.



Do you understand the appointment system.



How easy do you find the appointment system to use on a scale of 1-5. 1 being hard to use, 5 being easy to use.



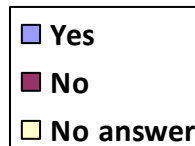
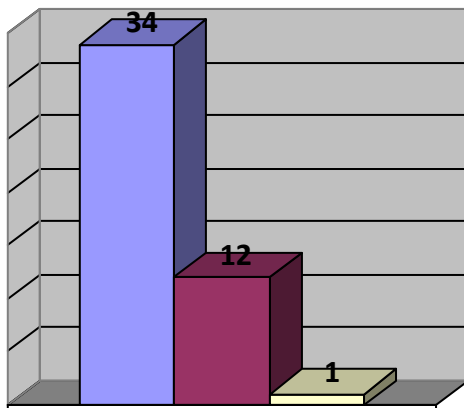
How do you rate the appointment system on a scale of 1-5. 1 being hard, 5 being easy.

42 surveys completed with no written answers

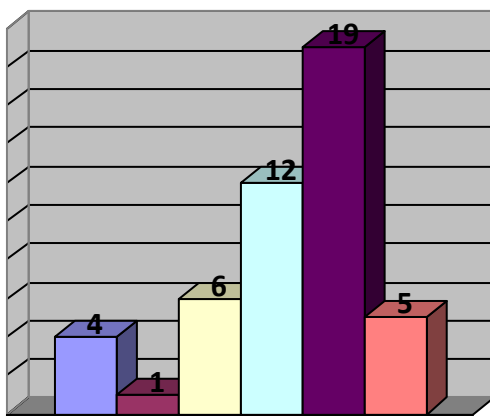
Patient participation questionnaires 2014

Telephone and appointment system

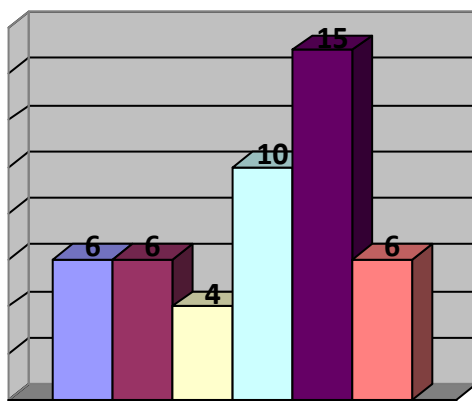
Surveys with written answers



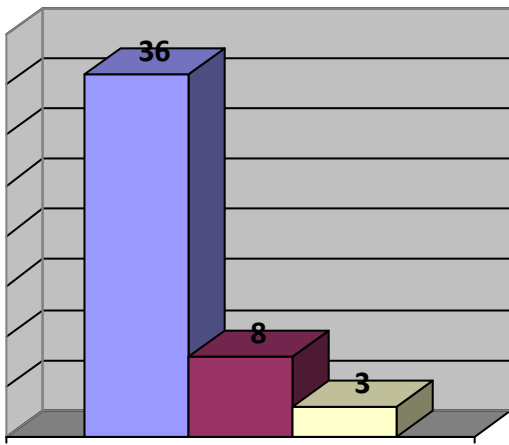
Do you regularly use the new telephone system.



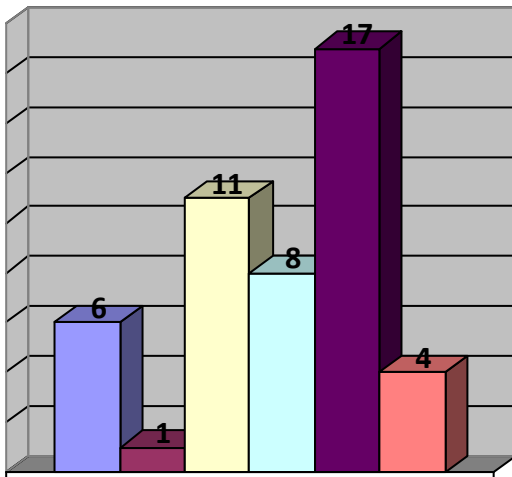
How easy do you find the new telephone system to use on a scale of 1-5. 1 being hard to use, 5 being easy to use.



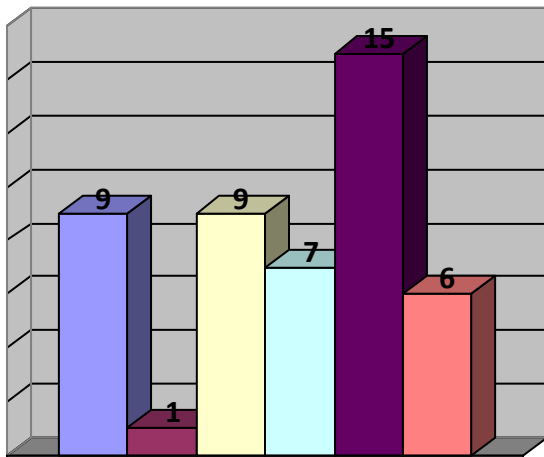
How do you rate the new telephone system on a scale of 1-5. 1 being the lowest, 5 being the highest.



Do you understand the appointments system.



How easy do you find the appointment system to use on a scale of 1-5. 1 being hard to use, 5 being easy to use.

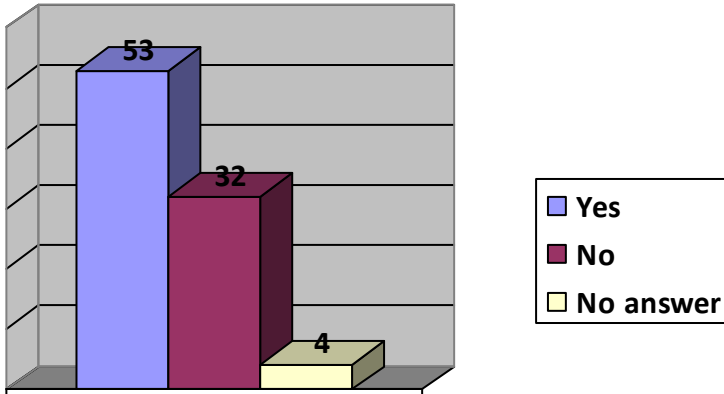


How do you rate the appointments system on a scale of 1-5. 1 being hard to use, 5 being easy to use.

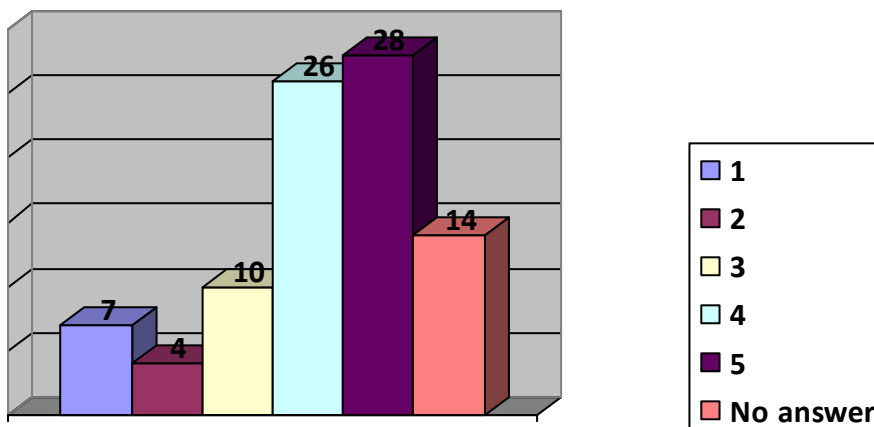
47 Surveys completed with written answers.

Patient participation questionnaires 2014

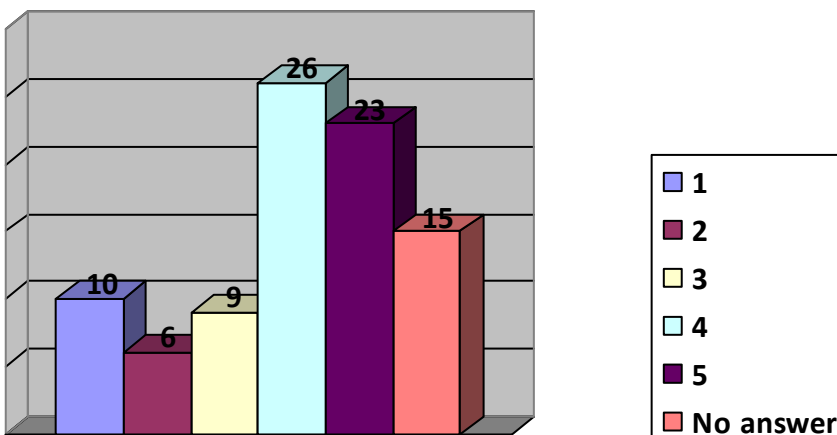
New telephone and appointments system



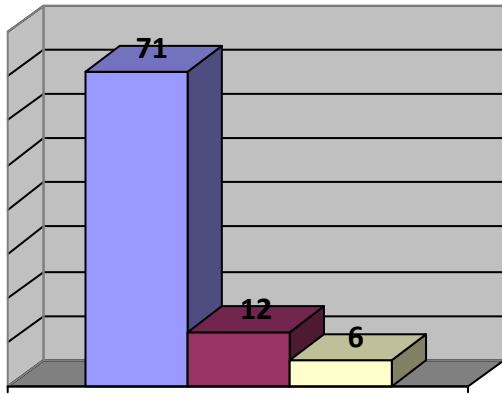
Do you regularly use the new telephone system



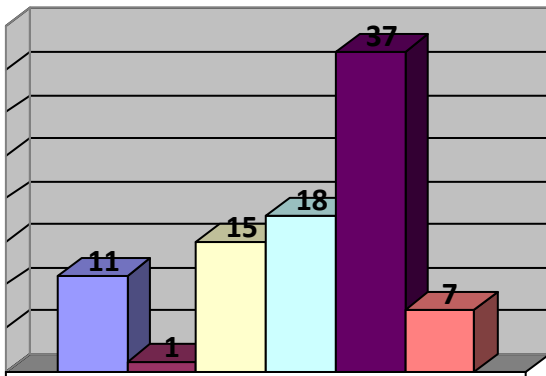
How easy do you find the new telephone system to use on a scale of 1-5. 1 being hard, 5 being easy.



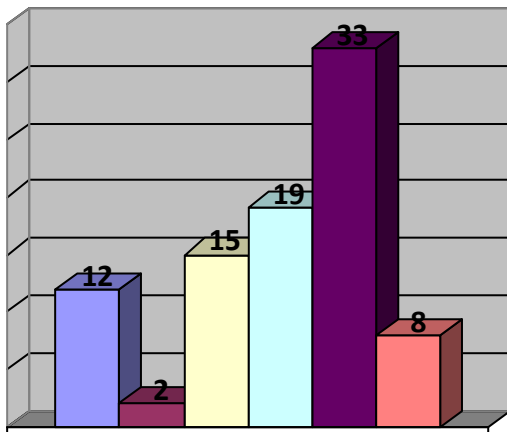
How do you rate the new telephone system on a scale of 1-5. 1 being the lowest score, 5 being the highest.



Do you understand the appointment system

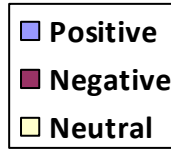
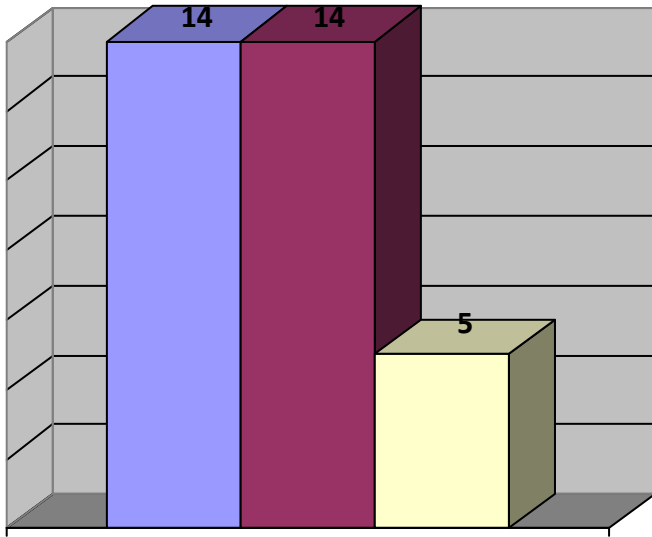


How easy do you find the new appointment system to use on a scale of 1-5. 1 being hard to use, 5 being easy to use.



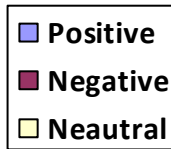
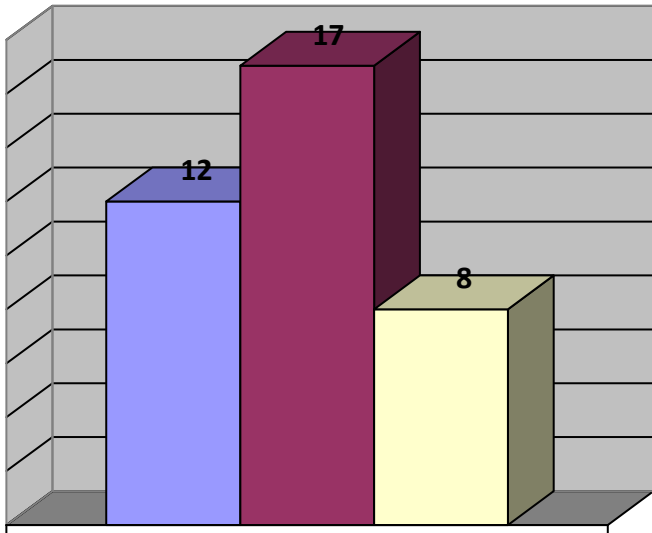
How do you rate the appointment system on a scale of 1-5. 1 being hard to use, 5 being easy to use.

89 Surveys in total



33 Comments in total

New telephone system comments.



37 Comments in total

New appointment system comments.