

Townsend House Medical Centre
49 Harepath Road, Seaton, Devon EX12 2RY

Patient Survey 2012

Please help us to determine the views of our patients by completing this questionnaire. Your response is greatly appreciated.

Q1.	Would you like us to create a factsheet on how our appointment system works?	YES	NO
Q2.	Are you aware that you are able to pre-book appointments up to 3 weeks in advance, preferably by phoning after 10am?	YES	NO
Q3.	How do you usually make appointments?	BY PHONE	IN PERSON
Q4.	Would you use an online facility to make appointments?	YES	NO
Q5.	Are you restricted to travelling by car to attend an appointment?	YES	NO
Q6.	If you were offered an appointment at Beer would you take it?	YES	NO
Q7.	If not, why not?		
Q8.	If we offered structured clinics, e.g. smokestop, travel, what time would you prefer them to be?	Early morning	Lunchtime Late afternoon
Q9.	If you would like to see one facility changed within the practice, what would it be?		

Please return your completed forms to the surgery by 24th February 2012.

Results will be published week commencing 12th March 2012.