



## The NHS Friends and Family test Results from January 2015

Out of the 8 results we had, 6 of you would be extremely likely to recommend this practice, 1 would be unlikely to recommend this practice and 1 would be extremely unlikely to recommend this practice.

Following these results, we would like to know how we could improve- we have created a survey surrounding our appointment system so please fill one out, paper copies can be found at reception and an online version on our website. We also have a suggestion box in the main waiting room, please utilise this.

Thank you for your feedback.