



The NHS Friends and Family test Results from February 2015

Out of the 6 results we had, 2 of you would be extremely likely to recommend this practice, 1 would be likely to recommend this practice, 1 would be neither likely nor unlikely to recommend this practice and 2 would be unlikely to recommend this practice.

Following these results, we would like to know how we could improve.

We will gather the data from the recent appointment survey and identify problem areas and we also have a suggestion box in the main waiting room, please utilise this.

Thank you for your feedback.